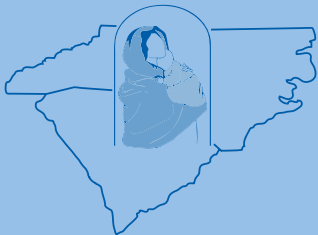




where
hope
is born



Room At The Inn of the Carolinas
ANNUAL REPORT

July 1, 2010 Through June 30, 2011

OUR MISSION:

Responding to the call of Christ to nurture life, Room At The Inn of the Carolinas operates housing and programs for homeless, single, pregnant women and single mothers with children offering them opportunities to have new lives of healthy, hope-filled independence.

President's Report

Board of Trustees

Marlene DuBose
Chair

Elizabeth Hedgecock
Vice-Chair

Elaine McHale, RN
Secretary

Lauren Cox
Treasurer

Ed Alton

Matt Curran

Rev. Christopher Davis

Rev. Mr. John DeWolfe

Joe Gubeli

John Jacobs

Elwood "Woody" Regan

Deborah Riley

Maria Velasquez

Key Personnel

O. Albert Hodges
President/CEO

Leah Whaley-Holmes, MSW
VP of Program Operations

Edith Clifford
VP of Administrative Operations

While the world around us continues to present us with new challenges, our homes and programs continue to provide opportunities for young women and children suffering from homelessness to transition to new lives of healthy, independent living. Babies being born, young mothers returning to high school or enrolling in college, and new families moving into their own homes for the first time remind us that life goes on. And that life is good.

Our maternity homes are full and almost always have waiting lists of clients waiting for a room to open up. Our emergency shelter provides these young women a place to live and to begin their transition to healthy living. Amy's House, the Backyard Ministry and the Samaritan House are at capacity with young single mothers who are enrolled in college. So many of these young women earnestly desire to give their children a loving and stable home and upbringing.

Like all nonprofits, we have faced numerous financial challenges over the last few years. We have had to rethink and restructure our organization to better utilize our resources. New partnerships and collaborations have developed as we work with other human service providers and ministries to meet the ever-present need of our young families. For the first time in four years, we have been able to develop the resources to meet our current needs. We are thankful that our stakeholders have continued to provide support

and assistance and enabled us to avoid eliminating or reducing our programs. We could not have done this without your support. Thank you!

While our mothers and children were finding success, our agency has also had a number of achievements over the last year. In addition to maintaining our accreditation by COA, our programs have met all of their targeted outcomes. Our newest program, the Nurturing Center, is preparing to begin operation in a few months and will expand our support services to all of the single mothers residing in Greensboro's homeless shelters. After three years of research and planning, these child development services, counseling and parenting/life skills education programs have been designed specifically for families and their children for whom the experience of homelessness is often traumatic and damaging to their healthy development.

Thank you for all you do for our mothers and children. Together, we can continue to make "room at the inn" for some of the most vulnerable of our community: pregnant women and single mothers with children suffering from homelessness.

Sincerely,



O. Albert Hodges
President/CEO



CREDIBILITY • INTEGRITY • ACHIEVEMENT

"The service that this organization provides is exceptional. It is respectful, supportive, continuous and enduring. The outcomes have been very impressive."

*Council on Accreditation
Final Accreditation Report*

Hope

Who We Are

Room At The Inn of the Carolinas, Inc. was incorporated in June of 1999 as a nonprofit organization in Greensboro, North Carolina. Over the last ten years, our services have grown to include maternity home services, child development programs, supported community living services for single mothers attending college, an emergency shelter and other support programs designed to help these young mothers and children thrive. We serve clients from anywhere in the Carolinas and operate numerous programs in both states. Room At The Inn of the Carolinas, Inc. is governed by a volunteer Board of Trustees and has a 501 (c)3 status with the Internal Revenue Service.

Maternity Home and Healthcare Program Outputs:

5,425 nights of shelter were provided to pregnant/parenting women and their children;

They enjoyed 16,275 nutritious meals;

And were provided 400 healthcare related case management/ counseling sessions and 686 healthcare related trips to appointments.

Maternity Home and Healthcare Program Outcomes:

22 Children were born;

86% of children born of healthy birth weights of 5.5 pounds or greater;

100% of children born drug-free

91% of children had 5 minute APGAR scores of 8 or more.

Healthy Living



The Nussbaum Maternity Home

Located on Park Avenue in Greensboro, NC, the Nussbaum Maternity Home is licensed by NCDHHS to provide maternity home services for six pregnant women, with or without previous children. Clients may be of any age and must be North Carolina residents.



The McGivney Maternity Home

Located on Old Miller Road in Bluffton, the Father Michael McGivney Maternity Home is licensed by SCDSS to provide residential services for pregnant and/or parenting SC residents under the age of 21, with or without previous children.

By working with local physicians, mental health counselors, dentists, substance abuse programs and other healthcare professionals, we are able to deliver healthcare services to our maternity home clients. On-site services include: case management, counseling, parenting and healthcare related life skills education and transportation to medical appointments.

College Program for Single Mothers

Through the generous donation of Francis and Patty Disney and the Greater Greensboro Builders' Association and collaborations with local churches, Room At The Inn of the Carolinas is able to offer supported community living services for single mothers who want to attend college.



Services Include: housing, child development services, case management/counseling life skills education and transportation as needed.

Amy's House

Amy's House was a service project of the Remodelers' Council of the Greater Greensboro Builders' Association. In recognition of the donation of materials, labor and funds, the Remodeler's Council won the local, state and national Builders' Association Service Awards.

Backyard Ministry of Cherry Street UMC

The Backyard Ministry of the Cherry Street United Methodist Church in Kernersville is home to our college program clients.



Samaritan House of First Church of the Brethren

Located in Rockingham County, the Samaritan House of the First Church of the Brethren provides a home for single mothers with children who are attending college.

Supported Community Living Services (the College Program Outputs)

2,907 nights of shelter were provided to women attending college and their children

5 women attended college on a full-time basis.

"Clients very pleased with services. All around good work with connecting clients to resources and providing individualized support to transition to independence."

Council on Accreditation

Hope Is Born

by Providing Support Services



Aftercare Program

The Aftercare Program provides continuing support for maternity home program graduates for up to five years after the birth of their babies. Services include: case management/counseling; referrals to community resources; and financial/material assistance. Quarterly peer support group meetings are conducted in the geographical areas served by our programs to allow for clients and staff to meet for fellowship and mutual sharing.

Childcare Program

The Childcare Program provides quality child care and child development services to the children of the residents of the Nussbaum and McGivney Maternity Homes and the clients of the college program.

Childcare Program Outputs and Outcomes:

A total of 15 children received childcare and child development services while their mothers attended educational/vocational programs.

98% of the children served reached developmental milestones for their ages.

Self Sufficiency Program Outputs

419 self sufficiency case management/counseling sessions and 1,449 self sufficiency related trips were provided.

Self Sufficiency Program Outcomes

Increased Income

100 % of NC Maternity Home clients (18 years of age or older) increased their income.

98% of SC Maternity Home clients (18 years of age or older) increased their income.

Transitioning to Permanent Housing

100% of NC Maternity Home graduates transitioned to permanent housing.

63% of SC Maternity Home graduates transitioned to permanent housing.

The Dixon Self Sufficiency Program

The Dixon Self Sufficiency Program provides case management, transportation, financial/material assistance and life skills education for clients of the maternity home and college programs. Life skills education classes include: Job Interviewing; Budgeting; Credit Management; Savings; Housekeeping; and Tenants' Rights and Responsibilities.

Emergency Shelter Services

Emergency shelter services are provided for prospective clients as they await admission into the maternity home programs. These temporary services are provided in our Amy's House facility.

Emergency Shelter Statistics

Emergency Shelter Program Outputs:

496 nights of shelter and 1,485 meals were provided to 19 women and 12 children. In addition, case management, transportation, and material/financial assistance were provided to these clients as they waited for admission to the Nussbaum Maternity Home.

Hope

Agency Collaborations

Collaborations and Partnerships

ARC OF High Point
 Beaufort County Alliance for Human Services
 Beaufort County Drug and Alcohol
 Beaufort County School District
 Carolina Pregnancy Care Fellowship
 Catholic Social Services
 Center for Youth, Family and Community Partnerships
 Children's Home Society
 Christian Adoption Services
 City of Greensboro Department of Housing and Community Development
 Collaborative Organization of Services for Youth (COSY) of Beaufort County
 Crossroads Psychiatric Group
 Family Services, Inc.
 Greensboro Housing Coalition
 Greensboro Pregnancy Care Center
 Guilford County Child Development
 Guilford County Department of Health
 Guilford County Department of Social Services
 Guilford County Substance Abuse Coalition
 Guilford Consortium of Nonprofits
 HOME Tenant Based Rental Assistance Program
 Journeys Counseling Center
 Kernersville Providers Group
 Literacy Volunteers of the Lowcountry
 Luke Johnson, DDS
 Moses Cone Health Systems
 New River Dental
 NC Child and Adult Care Food Program (CACFP)
 North Carolina Department of Health and Human Services
 North Carolinas Emergency Shelter Grant Program
 North Carolinas Housing Coalition – Carolina Homeless Information Network
 North Carolina State Extension Cooperative
 NCSU/NC A & T State University Cooperative Extension
 Partners Ending Homelessness
 Prompt Med Urgent Care Center
 Providers Coalition of Guilford County
 Randolph County Child Development
 The Ringer Mental Health Center
 Rockingham County Child Development
 Second Harvest Food Bank
 South Carolina Department of Social Services
 SCDSS Emergency Shelter Program - Family Nutrition Program (CACFP)
 SCDSS Low Management Group Care (Parenting Teens)
 UNCG/NC A & T State University Joint Social Work Program
 Women's Healthcare

We wish to express our gratitude to the following:

GOVERNMENT

City of Greensboro Dept. of Housing & Community Development
 Dorchester County Dept of Social Services
 Forsyth County Child Development
 Guilford County Child Development
 Guilford County Department of Health
 North Carolina Dept. of Health & Human Services
 Pickens County Dept of Social Services
 Randolph County Child Development
 Richland County Dept of Social Services
 Rockingham County Child Development
 South Carolina Dept. of Social Services

FOUNDATIONS

Ambrosiani Foundation
 American Express - Giving Express Foundation
 American Express - Matching Gifts
 Berry and Sons Foundation, Inc.
 Bridgewater Foundation
 Bryan Foundation
 Cannon Foundation
 Carson Family Trust
 Catholic Extension Society
 Cemala Foundation
 Children's Home Society of NC
 Community Foundation of Greater Greensboro
 Community Foundation of the Lowcountry
 Community Foundation of Western North Carolina
 Crescent Rotary Club
 Foundation, Inc.
 Deutsche Bank Americas Foundation
 Ecolab Foundation
 Fidelity Charitable Gift Fund
 Foundation For The Carolinas

Gleason Family Foundation
 Greensboro Kiwanis Foundation
 Hartnett Family Trust
 Hilton Head Island Kiwanis Foundation
 John Hancock Financial Services
 Kathleen & Joseph Bryan Human Services Fund
 Kevin J. Traynor Sr. Family Foundation
 Lincoln Financial Group Foundation, Inc.
 Moses Cone-Wesley Long Community Health Foundation
 Nussbaum Family Fund
 Pitman Family Trust
 Pratt Family Foundation
 Raskob Foundation
 Shugart Family Foundation
 Snyder Watchorn Foundations, Inc.
 Sun City Veterans Association
 TC Birdsall Revocable Trust
 The George T. Lewis, Jr. 2001 Foundation
 The Herzog Revocable Trust
 The Hilton Head Island Heritage Classic Foundation
 The Miles Family Foundation
 TYCO Employee Matching Gift
 United Way of Forsyth County
 United Way of Greater Greensboro
 United Way of High Point
 VF Foundation
 Wachovia Foundation Matching Gifts Program
 Wal-Mart Foundation
 Washington Mutual Matching Gifts Program
 Welfare Reform Liaison Project, Inc.
 Wells Fargo Community Support Campaign
 Wyndham Championship

For a list of Businesses and Churches, please visit www.RoomInn.org

Operating Budget 2011-2012

SALARIES, TAXES AND BENEFITS

669,240

RATI-Triad Program Operations

Mary C. Nussbaum Maternity Home

Mortgage	37,200
Utilities	12,000
Maintenance	3,600
Food/Household Supplies/prog supplies	20,000
Travel	4,900
Phone	2,310
Program Office Supplies	1,500
Program printing/postage	1,200
On call cell	0000
Maternity home client assistance	7,000
CHIN	1,000
Property Insurance	931
Liability Insurances (general, professional, group accident)	1,229
Vehicle Insurance (van)	625
Total	93,495

Amy E. Disney House

Mortgage	12,252
Utilities	6,000
House Maintenance	1,200
Property Insurance	485
Liability Insurances (general)	37
Total	19,974

Backyard Ministry of Cherry Street UMC Church

Utilities	3,800
House Maintenance	900
Property Insurance	95
Liability Insurances (general)	31
Total	4,826

Samaritan House of First Church of the Brethren

Utilities	3,600
Maintenance	200
Property Insurance	45
Liability Insurances (general)	19
Total	3,864
Other Program Travel	1,200

The Nurturing Center

Space Costs (Lease, utilities, etc.)	60,000
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McGivney Maternity Home

Lease	30,000
Utilities	12,462
Maintenance	7,200
Food/Household Supplies	15,000
Phone	3,800
On call cell	798
Client Travel	3,000
Program Office Supplies	1,500
Program Office printing/postage	1,000
Maternity home clients' assistance	6,000
Property Insurance	3,996
Liability Insurances (general, professional, group accident)	1,292
Vehicle Insurance (van)	945
Vehicle Insurance	627
Other program travel	3,000

PROGRAM OPERATING EXPENSES

273,979

Administrative and Fund-raising Operations

Agency Development and Training	7,276
Bookkeeping	8,000
Independent Audit	9,200
Phone/Fax/Internet	2,748
Office utilities (Colfax)	9,251
Administrative Printing	7,900
Administrative Postage	3,000
Interest on Debt	5,727
Agency vehicle/gas/maintenance	9,251
Newsletter/Direct Mail	17,000
Office/computer Supplies	6,400
Collaboration Dues	1,200
Website	400
Total	85,302

Insurance Coverage

Property Insurance (Colfax)	60
General Liability (Colfax)	65
D and O Insurance	1,536
Other Liability Insurances	357
Agency Car (RAV4)	1,057
Other Vehicle Insurance	347
Total	3,422

ADMINISTRATIVE/INSURANCE

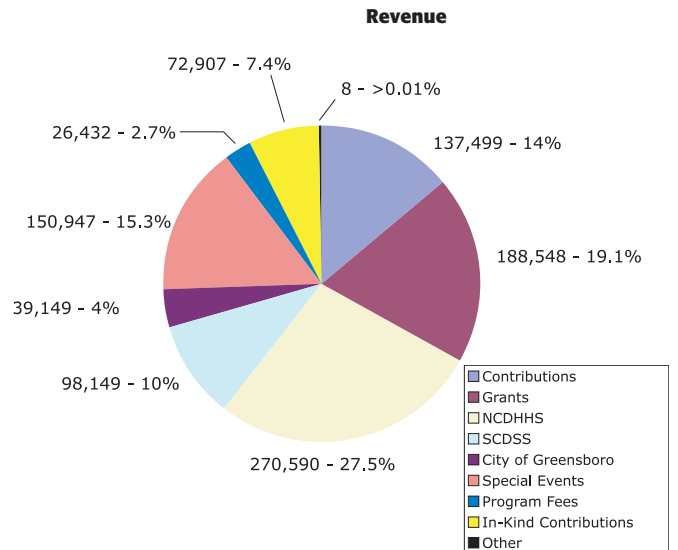
88,724

CAPITAL IMPROVEMENTS/CONTINGENCY

47,841

TOTAL AGENCY OPERATING BUDGET

1,079,784





Room At The Inn of the Carolinas

CONTACT US:

Room At The Inn of the Carolinas, Inc.
Corporate Office
PO Box 484
Colfax, NC 27235

(336) 996-3788 Phone

(336) 996-7567 Fax

Email: Info@RoomInn.org

For More Information, visit us at: www.RoomInn.org

Room At The Inn of the Triad (NC)

PO Box 484
Colfax, NC 27235
(336) 996-3788 Phone
(336) 996-7567 Fax

The Nussbaum Maternity Home

734 Park Avenue
Greensboro, NC 27405
(336) 275-9566 Phone
(336) 275-9522 Fax

Room At The Inn of the Lowcountry (SC)

PO Box 2486
Bluffton, SC 29910
(843) 815-9911 Phone
(843) 706-3572 Fax

The McGivney Maternity Home

155 Old Miller Road
Bluffton, SC 29910
(843) 706-3773 Phone
(843) 706-3572 Fax